

ARIBA SIDDIQI

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SKILLS

Programming Languages	Java, Python, C, HTML, CSS, JavaScript, React, SQL, Lisp, Prolog, Bash, Smalltalk
Databases	MySQL, MongoDB, Oracle
Tools	Git, Jira, Agile, Scrum, AWS, Postman, WordPress

EXPERIENCE

Associate Developer July 2023 - Present
IBM *Toronto, ON*

- Optimized client's contact center processes through the development and refinement of call flows
- Designed and implemented call flows in NICE CXOne Studio by leveraging modular components and custom scripts, optimizing the system for enhanced efficiency and seamless operation
- Streamlined discovery phase by shaping technical workshop questions and documenting key decisions and outcomes

Front-end Developer Intern May 2022 - Aug 2022
Loom Analytics *Toronto, ON*

- Developed, tested, and deployed front-end features for Structura, a data analysis software, utilizing technologies such as React, JavaScript, HTML, and CSS
- Worked closely with designers and back-end developers to ensure a seamless user experience and integration with back-end systems
- Assisted in the maintenance and debugging of existing features, implementing bug fixes, and making performance improvements

Web Developer July 2020 - Feb 2021
Youth Gravity *Toronto, ON*

- Utilized Figma to design and prototype the website's layout and user interface, working closely with client to gather feedback and iterate on design concepts
- Designed and developed a responsive website, utilizing technologies such as HTML, CSS, and WordPress
- Provided ongoing maintenance and technical support for the website, troubleshooting, and resolving issues as they arose

Content Developer Aug 2020 - Dec 2020
Canada Learning Code *Toronto, ON*

- Improved the accessibility (AODA Compliant) of Teachers Learning Code lesson plans
- Updated lesson plans on the Canada Learning Code website using HTML and WordPress
- Utilized screen readers, keyboard navigation, and other assistive technology to test and evaluate accessibility

EDUCATION

Bachelor of Science in Computer Science, Toronto Metropolitan University April 2023
Graduated with Distinction

LEADERSHIP

- Technology Lead for the Canadian Undergraduate Technology Conference Foundation with 2000+ attendees. Led site development and managed registration process.